



Ministries

May 2016

To the Penn Southeast Conference:

As a proud UCC organization since our founding in 1903, it is a pleasure to bring greetings to the conference on behalf of Phoebe Ministries. With the blessed help of strong support from our employees, volunteers, donors and faith partners, we continued to expand our services for Pennsylvania's older adults this year.

Phoebe treats all we serve as our family, providing them with superior care and the best possible quality of life. We are excited to share with the conference our annual report of how Phoebe is leading the way in senior care with compassionate care, wellness programs, cutting-edge dementia care and the ministry of Jesus Christ.

For the fourth year in a row, Phoebe Ministries was named a Top Workplace by The Morning Call. Additionally, Phoebe received national recognition with the LeadingAge Great Minds Awards for Excellence in Dementia Care. In the past three years, Phoebe has earned over 40 awards and accolades for exemplary leadership, care, services, and publications including the Excellence in Care distinction from the Alzheimer's Foundation of America (AFA) and the Alzheimer's Foundation of America Excellence in Care Program Distinction for all Phoebe locations. A listing may be found at phoebe.org/awards.

The **Phoebe Allentown** Trexler Wing Renovations on the western side of the Health Care Center will be complete in December 2016. When finished, the wing will have a more open concept, six additional beds, a new conference room, renovated dining areas, three new spas, and a new exterior look.

Phoebe Richland recently opened the new 80 bed facility, Meadow Glen at Phoebe Richland. With 18 residents moved in and over 25 in the admission process, Meadow Glen offers personal care and secure memory support personal care. In January, the installation for Rev. Jamie L. Moyer and the dedication of the Benner Heller Memorial Chapel was held at Phoebe Richland with Rev. Bill Worley from the PA Southeast Conference of UCC to lead the celebration.

At **Phoebe Berks**, a new gathering space off the west side apartment lobby became available. A short dedication service was held, followed by an open house for residents to welcome them to the new space, called Studio 126. Re-imagined and refurbished from an empty studio apartment, the new space will be available to residents for social gatherings.

At **Phoebe Wyncote**, starting in May, the Rehabilitation Department will expand physical, occupational, and speech therapy services to the 58-bed campus. Phoebe Wyncote is also revamping its studio apartments. The updated look and feel will include upgrades and improvements to the cabinetry, appliances, room fixtures, bathroom fixtures, and layouts.

One of our **new and innovative programs** developed at Phoebe is Spirit Alive, a specialized Pastoral Care service designed for residents in the mid-to-late stages of dementia. Spirit Alive integrates dementia care into the spiritual care of residents, providing them with a greater sense of community, connection and caring. There are eight Spirit Alive groups now currently operating throughout Phoebe's communities.

Phoebe's **charitable care** levels again increased last fiscal year to exceed \$14 million, with a projected \$15.5 million this fiscal year. This level of charity care demonstrates our continued dedication to supporting seniors—regardless of their ability to pay.

I am extraordinarily grateful for the depth of generosity and commitment shown by our faith community. Thank you for being part of Phoebe's successful, rewarding year.

Sincerely,

Scott R. Stevenson
President & CEO